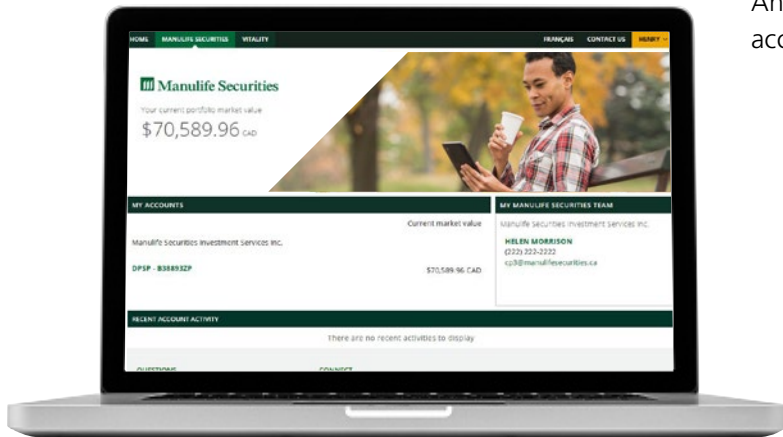


# Introducing Manulife's new online access

## Access your Manulife Securities account information with ease

Welcome! Manulife's new online access site offers the security and stability you expect along with the account review capabilities that are important to you. The site's self-registration and single sign-on features allow you to quickly access your Manulife Securities accounts and future enhancements will provide you with a view of all your Manulife products – making the site your central point for obtaining your Manulife product information online.

We hope you enjoy the new experience, available on any device, anytime, anywhere.



## How to register

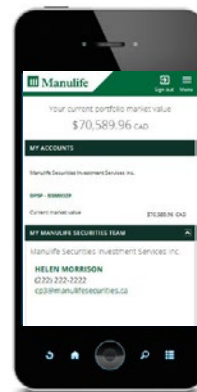
Visit [Manulife.ca](http://Manulife.ca) to complete your online registration:

- click on SIGN IN at the top right hand corner of the site
- click on the Manulife Securities link
- click on the register link

Provide your:

- name
- date of birth
- postal code
- Manulife Securities individual or joint account number
- last four digits of your Social Insurance Number

Once you're registered, you'll have access to your Manulife Securities individual and jointly held accounts and you'll be able to view your market values, holdings and transactions. And, if you're a Manulife *Vitality* customer, you'll be able to access that site as well.



### QUESTIONS ABOUT THE NEW SITE?

Assistance is available Monday to Friday, 8 a.m. to 6 p.m. (ET) as follows:

#### Registration and technical support

- by email at [onlinesupport@manulife.com](mailto:onlinesupport@manulife.com);
- or by phone at 1-833-363-0699.

### General questions and navigation support

- by email at [manulifesecurities@manulife.com](mailto:manulifesecurities@manulife.com);
- or by phone at 1-800-991-2121.

For questions about the investments you own, please speak to your advisor.



MANULIFE SECURITIES INCORPORATED OR MANULIFE SECURITIES INVESTMENT SERVICES INC.

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